

January 29, 2001

Mr. Kenneth Pagano
Management
Essex Plaza One
1060 Broad Street
Newark, New Jersey 07102

Dear Mr. Pagano:

As you are aware, some of the tenants here at Essex Plaza One are concerned about the lack of concern management has shown when problems are brought to your attention.

Recently I called security regarding the maintenance people dumping newspapers in the incinerator. Security advised me to call Gladys the manager of the maintenance service for Essex Plazas properties. I also left a message on Tina Pearson's voice mail, your resident manager, advising her of this practice. I do not know who told the employees who reported them but one of the maintenance workers has been making so much noise that the person was waking me up. Before this incident, this person was cordial.

What concerns me first, is that management of any kind would disclose the name of the person who makes a valid complaint when the complaint pertains to the safety of all people in this building especially the tenants. There was a serious fire in the incinerator in November and I had seen the employees of PCS dumping the newspapers in the incinerator. I live in front of the garbage room and if I had not been just going out of my apartment, my apartment would have been flooded because the sprinkler system flooded that particular garbage room and the area outside of my apartment.

Secondly, all of these incidents have seriously impaired my peaceful existence here at 1060 which was not the case before I became associated with the formation of our tenants association.

Your harassment only confirms that Essex Plaza Management does not accept the fact that we have rights and should not be assaulted because we try to exercise these rights.

Page #2
K. Pagano
Essex Plaza One

You are harassing me about two beautiful cats that I have had since they were six weeks old. Sulliman and Maximillian are now fourteen (14). Funny you do not care that we live next to a known drug dealer who with others had been tied up and robbed and had to be freed by the police. Unsavory women and men visit this apartment daily. I have complained to security about the fights and noise continuously. Nothing has been done but you spend umteen bucks to mount a court case against my cats. I would certainly appreciate hearing from you as to why you are doing this.

Thirdly, there are many more conditions here at 1060 that need the attention of management. On of the most disconcerting is the demeanor of your Resident Manager, Tina Pearson. I had thought that position of the resident manager should be one of an liaison between you and the tenants. Unfortunately, she has taken a most adverserial attitude and you too have heard the complaints about this.

However, I feel my concerns will fall on deaf ears due to your position regarding our rights. In spite of present conditions, I still believe that some day soon, this too will change.

Very truly,

Lorraine Lavender
1060 Broad Street #445
Newark, N. J. 07102

es

cc: Mr. Michael Morings, HUD
Mr. Frank Hutchins, Newark Tenants Coalition ✓
Ms. Carrie Ferraro, Legal Services
Ms. Virginia Hardwick, Seton Hall Center for Social Justice
Mr. Stephan Botoe, One Essex Plaza Tenants Association
PSC Essex Plaza Maintenance